

Refund and Cancellation Policy

Cancellation policy

24 hours notice is required for cancellation of any appointment or class. Missed sessions without the appropriate notice will be charged as if attended.

Refund policy

All Pilates appointments and Classes at **White House Pilates** are pre-paid sessions. Refunds are at the discretion of **White House Pilates**, however all bookings are valid for a minimum of 6 months from receipt of purchase so refunds should not be required.

PRIVACY POLICY

White House Pilates is part of The **White House Physio** and is committed to protecting your privacy.

Our privacy policy indicates to you what information we collect about you and how we use it. This privacy policy is only applicable to content that resides on whitehouse-clinic.com. **White House Physio and White House Pilates** is not responsible for the content and your privacy on web sites external to that of whitehouse-clinic.com

When you fill out the forms on the whitehouse-clinic.com web site, we store the data you send us. We use this information to improve customer service and for marketing purposes.

This data is NOT passed on to any third party organisations and resides in secure web-based database.

Your Consent To This Agreement

By accessing the content on whitehouse-clinic.com you consent to our legal policy and to the collection and use of information by The White House as specified above.

Further Information

If you have any further questions regarding our privacy policy please contact us directly.

LEGAL

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This legal policy is governed by English law. The parties agree that the courts of England shall have exclusive jurisdiction to settle any dispute which may arise out of, under, or in connection with these Terms or the legal relationship established by them, and for those purposes irrevocably submit all disputes to the jurisdiction of the English courts.

For the exclusive benefit of The White House Physio shall retain the right to bring proceedings as to the substance of the matter in the courts of the country of your residence or, where these terms are entered into in the course of your trade or profession, the country of your principal place of business.

Registered Company Address

The White House Physiotherapy. The White House Clinic, 3 Sandygate Park, Sheffield S10 5TZ.